



NAVY MARINE CORPS INTRANET

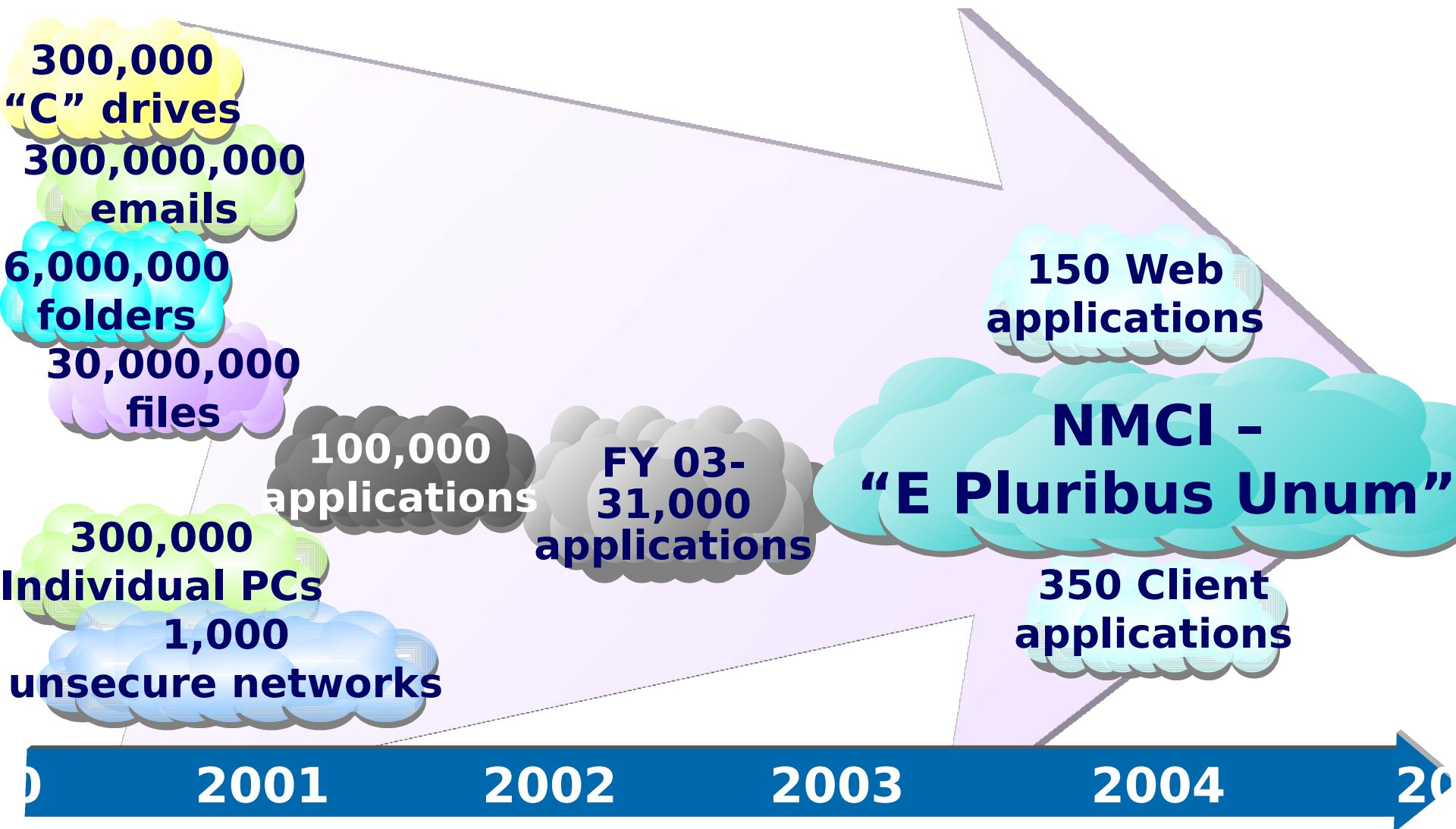
NMCI - The DoN Perspective

2004 NMCI Industry Symposium

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Presented by
Rear Admiral Chuck Munns
Director, Navy Marine Corps Intranet

Why An Intranet?



From "Wild, Wild West" to Planned Community

What Were We Thinking?

- **A performance-based services contract - *Not* a hardware, software, or level of effort contract**
- **Secure, end-to-end connectivity/services at a fixed price per seat**
- **Reduce DoN upfront capital outlays**
- **Leverage industry capital and expertise**
- **Awarded 6 October 2000**
- **Scope is DON shore networks, 400,000 seats, \$1.5B / year**

We Intended To...

- ✓ **Improve the security posture of DoN networks**
- ✓ **Eliminate “have-nots”**
- ✓ **Implement technical refreshment at industry rates**
- ✓ **Increase enterprise visibility into and control of IT costs**
- ✓ **Make smarter Sailors and Marines**

But We Also Ended Up Dealing With...

- **Culture**
- **Security implications**
- **Legacy applications**
- **Oversight**
- **Testing process**
- **Measuring service and performance**
- **And we have created significant “harvesting” opportunities to increase the productivity of our business processes**

What Have We Learned?

- **Culture**

- Change is good but it's hard; Partners, not adversaries; Enterprise vice local view; It's hard work

- **Security implications**

- Postured for 21st century computing but - many current applications with bad behavior; Enforcing policy impacts user convenience

- **Execution**

- Legacy applications; Sequencing 700,000 employees; Stepping on local prerogatives

- **Financial**

- Multiple appropriations; Enterprise NMCI budget vice local dollars; tax payer versus commercial dollars

- **Orthogonal issues**

- Oversight; Testing a service vice a product; No delivery schedule; Partner vice Vendor

- **Measuring service and performance**

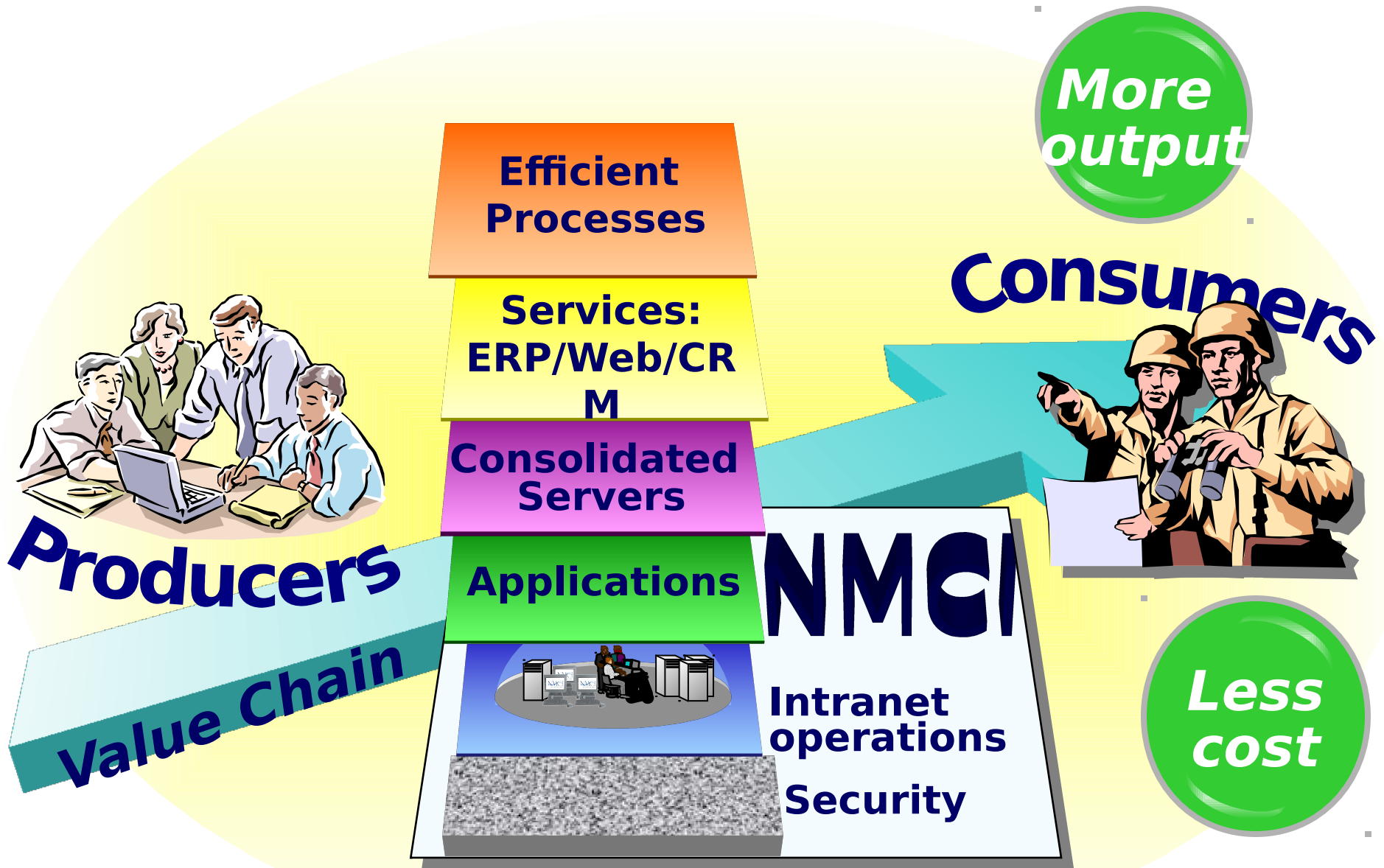
- Meaningful measures; Keeping focus; Tying performance measurement to business processes

Some Pretty Good Principles

- **Business need should drive IT capability**
- **Government does core, outsource the rest**
- **Solutions require Enterprise thinking and end-to-end analysis**
- **Enterprise need trumps local desire**
- **Metrics define expectations and progress**
- **Effectively use the NMCI functionality**
- **Eliminate legacy networks... those that remain must be approved**

NMCI Is Operational

- **Exceptional performance of DON mission in 2003**
 - No disruptions due to east cost blackout and hurricane, west coast fires
- **Over 356,000 users supported**
 - Seats deployed in support of OIF and global war on terrorism
 - Over 2,000 Joint users
- **Secure computing**
 - Millions of access attempts blocked; thousands of new viruses detected
- **24 / 7 enterprise level service**
 - 4 Network Operating centers (NOCs)
 - 2 Enterprise Help Desks
 - 24 Unclassified server farms
 - 6 Classified server farms



Questions?

